


Guest Account Services

Last Updated: 05/04/2023

Introduction

Guest Account Services is a web application for use by non-NASA identities that have a need for a NASA Guest account to access public, low-risk web application capabilities supported by NASA.

[Click Here to Visit Guest Account Service](#)

 Guest Account Services Need Help?

Begin access for collaboration and information sharing with NASA using a Guest Account!

Sign Up

*First Name

MI

*Last Name

*Email

*Citizenship



UNITED STATES

☐ I have read and agree with the Terms of Service

Create Account

or

Already have an account?

 Log in with NASA  Log in with Google

Having trouble logging in? [Reset Password](#)

Terms of Service

By accessing and using this information system, you acknowledge and consent to the following:

You are accessing a U.S. Government information system, which includes: (1) this computer; (2) this computer network; (3) all computers connected to this network including end user systems; (4) all devices and storage media attached to this network or to any computer on this network; and (5) cloud and remote information services. This information system is provided for U.S. Government-authorized use only. You have no reasonable expectation of privacy regarding any communication transmitted through or data stored on this information system. At any time, and for any lawful purpose, the U.S. Government may monitor, intercept, search, and seize any communication or data transiting, stored on, or traveling to or from this information system. You are NOT authorized to process classified information on this information system. Unauthorized or improper use of this system may result in suspension or loss of access privileges, disciplinary action, and civil and/or criminal penalties.

Step 1. Enter the following information:

Field Name	Required / Optional	Description
First Name	Required	Enter your Legal First (Given) Name
MI	Optional	Enter your Legal Middle Name
Last Name	Required	Enter you Legal Last (Sir) Name
Email	Required	Enter your email address that will be used for activity notifications
Citizenship	Required	Select your Citizenship Country

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Step 2. Read the Terms of Service and select I have read and agree with the Terms of Service

Step 3. Click the **Create Account** button to create a new Guest Account.

The screenshot shows the NASA Guest Account Services sign-up page. A "Security Check" modal is open, displaying a CAPTCHA image with the text "y7nym". Below the image, it says "Type the code shown above:" and "Captcha Code". There are "Cancel" and "Continue" buttons. In the background, the sign-up form is visible, showing fields for "First Name" (Jennifer), "Email", and a checkbox for "I have read and agree with the Terms of Service". A "Create Account" button is present. To the right, a privacy notice is partially visible, stating: "Government-authorized use only. You have no reasonable expectation of privacy regarding any communication transmitted through or data stored on this information system. At any time, and for any lawful purpose, the U.S. Government may monitor, intercept, search, and seize any communication or data transiting, stored on, or traveling to or from this information system. You are NOT authorized to process classified information on this information system. Unauthorized or improper use of this system may result in suspension or loss of access privileges, disciplinary action, and civil and/or criminal penalties."


Step 4. Enter the Captcha code displayed on your screen to process the request.



The screenshot shows the NASA Guest Account Services confirmation page. A green message box states: "An email was sent to [redacted] with a link to set your password and complete your Guest account registration." Below this, there is a footer section with the following information: "Website Owner: Janet Waters", "Curator: NASA Agency Applications Office", "Paperwork Reduction Act", "Privacy Policy", and "For additional help: Call (866) 419-6297 or Email".

Step 5. Check your email account that you entered for an email from NASA Guest- Subject: Complete your Guest account registration.

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[NASA Guest-UAT] Complete your Guest account registration  Inbox x

 Identity.manager@nasa.gov
to me 

Jennifer


In order to complete your NASA Guest account registration, please use the following link to set your account password:
<https://guest.uat.nasa.gov/password-set?email=>

For security reasons, this link will expire in one hour.

If you did not initiate this activity, please contact the NASA Information Support Center immediately at 1-866-419-6297.

This is an automated email. Please do not reply.

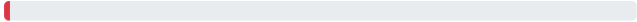
Step 6. Click the link in the email to set your account password. The link is only valid for one hour and will expire if a password is not set up.

 Guest Account Services Need Help?



Almost There!
Set your password to complete your Guest account registration.

Password

Confirm Password

Password Strength 

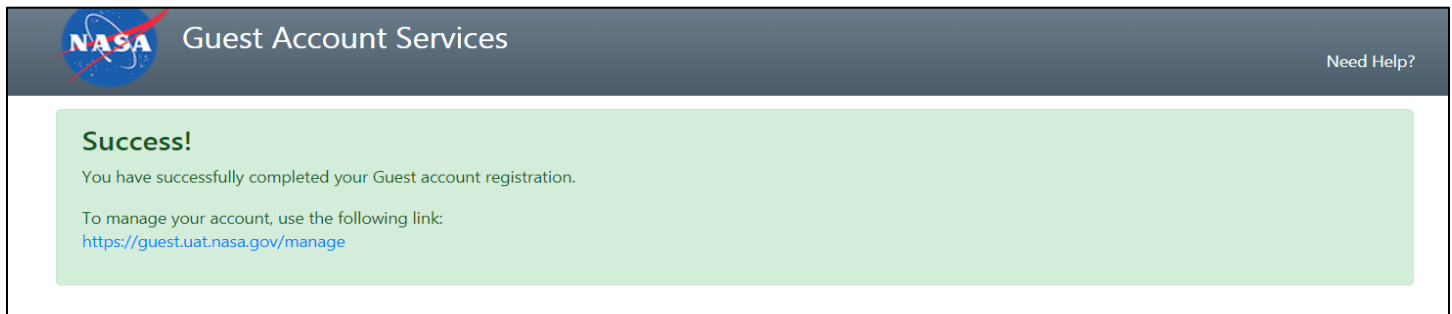
Password Tips

-  User password must be **12 to 32** characters long.
-  It **MUST** contain any three of the following four constraints:
 - At least one upper case character
 - At least one lower case character
 - At least one number
 - At least one special character (e.g. \$, !, #, *, @, %)

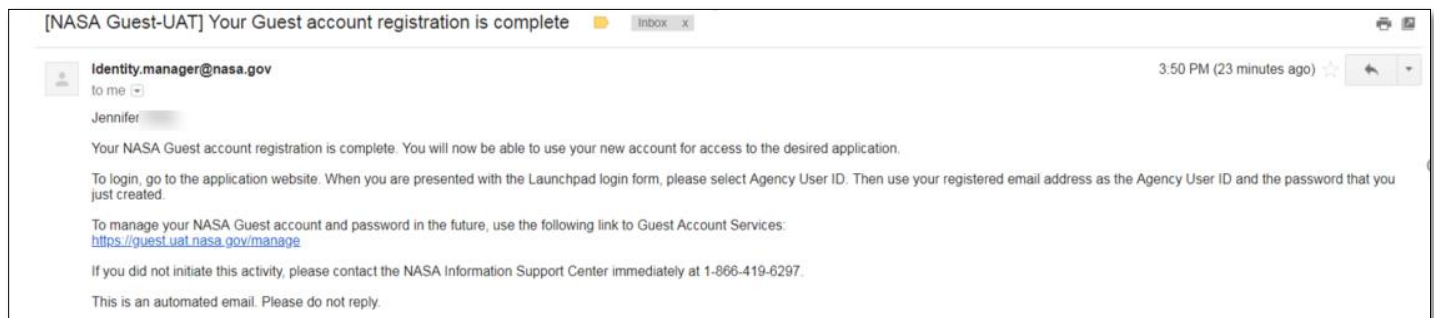
Step 7. Enter a Password and Confirm the Password in the required fields. Click the **Set Password** button to process the request.

Guest Account Services

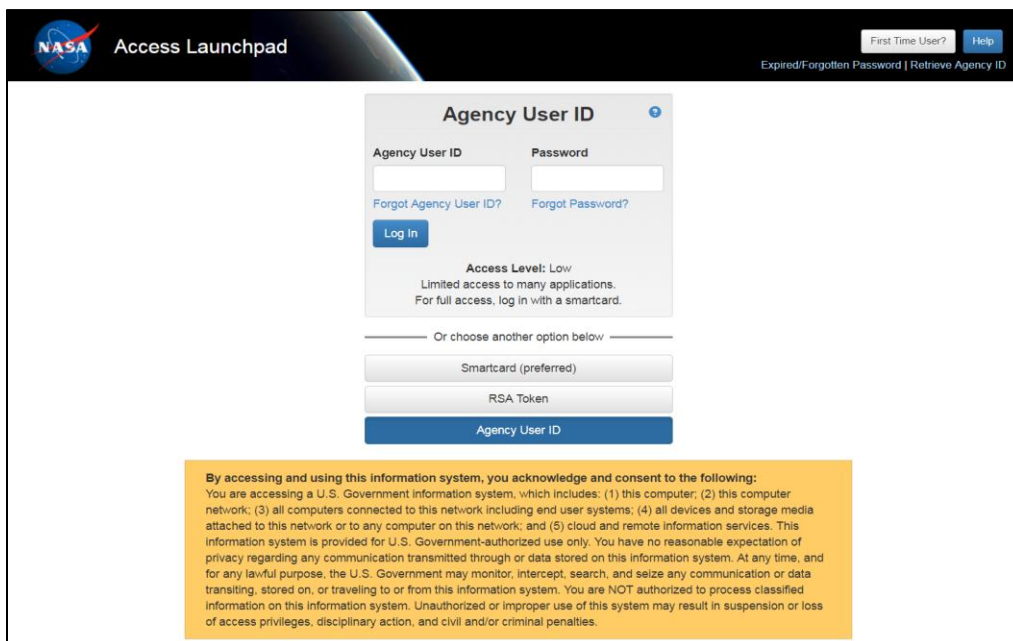
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Congratulations! You have successfully completed your Guest Account registration. A link is provided if you need to make any changes to your guest account information.



You will receive an additional email with instructions on how to login to the NASA application that you have access to.




When you are presented with the Launchpad login form, you will need to select the Agency User ID button. Under the Agency User ID, enter the email address that is associated with your Guest account and the password that you set up in the Password field. Then click the **Log In** button.

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Forgot Your Password?

[Click Here to Visit Guest Account Service](#)

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First Name

MI

MI

*Last Name

Last Name

*Email

Email

*Citizenship


UNITED STATES


☐ I have read and agree with the Terms of Service

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Click the **Reset Password** link located next to Having trouble logging in?

 Guest Account Services Need Help?

Forgot Your Password?

Enter the email address associated with your Guest account, and we'll send you an email with a link to reset your password.

Email

Email

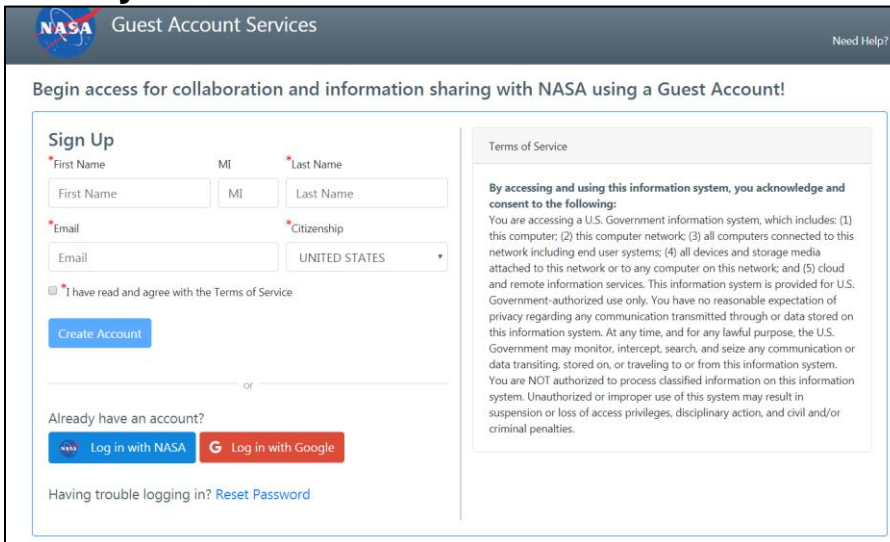
Send

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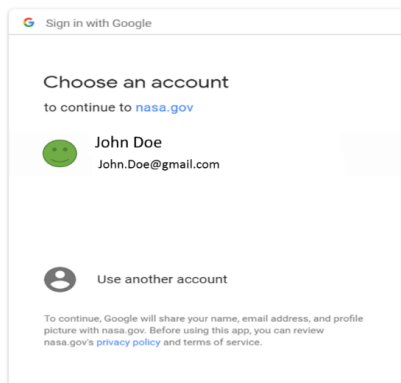
Enter the email address associated with your Guest account, and we'll send you an email with a link to reset your password.

Already have an account?



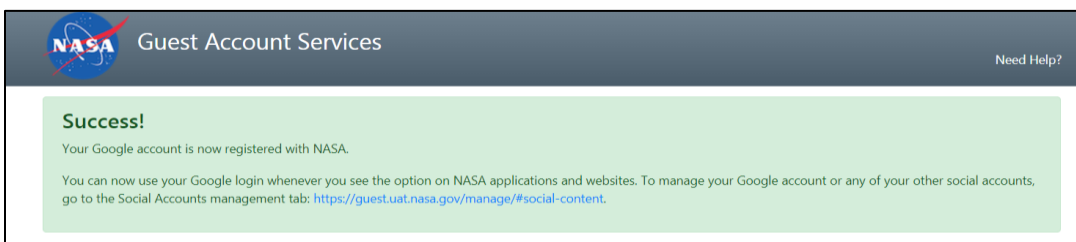
The screenshot shows the NASA Guest Account Services sign-up page. At the top, there's a NASA logo and the text "Guest Account Services" with a "Need Help?" link. Below this is a heading: "Begin access for collaboration and information sharing with NASA using a Guest Account!". The main section is titled "Sign Up" and contains several input fields: "First Name", "MI", "Last Name", "Email", and "Citizenship" (a dropdown menu currently showing "UNITED STATES"). There is a checkbox for "I have read and agree with the Terms of Service". A blue "Create Account" button is below these fields. To the right of the sign-up form is a "Terms of Service" section with a detailed disclaimer. Below the sign-up form, there's a section for "Already have an account?" with two buttons: "Log in with NASA" and "Log in with Google". At the bottom, there's a link for "Reset Password".

If you have a Google Account, instead of having to maintain a Guest account password, you can use your Google account to log in. Just click the Log in with Google button.



The screenshot shows the Google account selection screen. At the top, it says "Sign in with Google". Below this is the heading "Choose an account to continue to nasa.gov". There is a single account listed: "John Doe" with the email "John.Doe@gmail.com". Below this is a link "Use another account". At the bottom, there is a small disclaimer: "To continue, Google will share your name, email address, and profile picture with nasa.gov. Before using this app, you can review nasa.gov's privacy policy and terms of service."

Select the Account to register with NASA.



The screenshot shows the NASA Guest Account Services success message. At the top, there's a NASA logo and the text "Guest Account Services" with a "Need Help?" link. Below this is a green box with the heading "Success!". The text inside the box says: "Your Google account is now registered with NASA. You can now use your Google login whenever you see the option on NASA applications and websites. To manage your Google account or any of your other social accounts, go to the Social Accounts management tab: <https://guest.uat.nasa.gov/manage/#social-content>."

Congratulations! You have successfully registered your Google account with NASA. You will now have the option to login using your Google login whenever you see the option on NASA applications and websites.

Guest Account Services

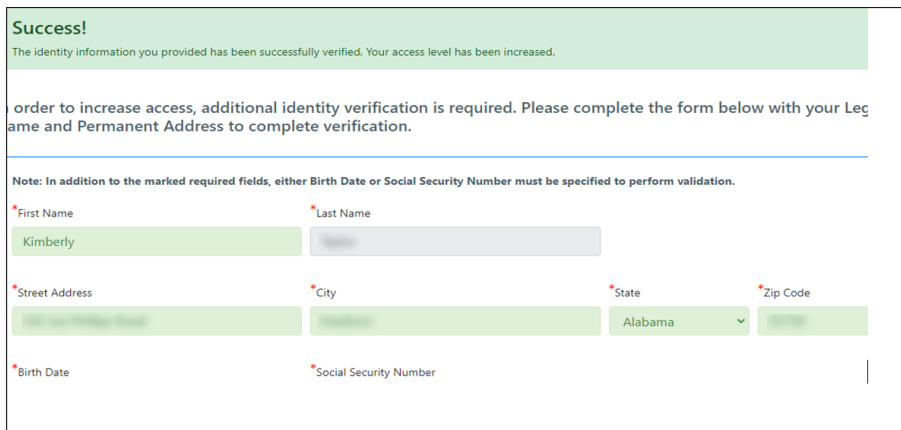
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Need to Increase Your Access?

To increase your access, additional identity verification is required.
Login to your guest account



Go to the **My Account** tab
Click the **Increase Access** button



Complete **all** the data on the screen.

- Your Legal First & Last Name
- Residential Street Address
 - If you moved within 6 months, consider entering your old address
- Residential City
- Residential State
- Residential Zip Code
- Date of Birth
- Social Security Number

You must agree to the privacy statement and submit the data to the proofing service.

A message is returned from the proofing service depending on a match or no match from the proofing service.

****NASA HQ Policy states that no exceptions will be made after a user reaches the 3 tries at being vetted for a Level of Confidence (LOC) increase. ****

Note: Information provided on the 'increase access' must be personal data. Companies or groups cannot be vetted for increase of access.